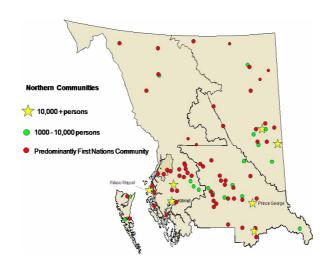
Indigenous health is holistic and seeks balance. At the heart of this view is an understanding that all things are connected and in relationship to one another – land, water, air, animals, individuals, families, and communities. Holistic health is a process that demands a broad and inclusive perspective for addressing health issues.





The Northern Health region includes the area west to Haida Gwaii, north to the Yukon border, east to the Alberta border, and south to the Robson Valley, Quesnel and Alexandria.



Indigenous Health 600 - 299 Victoria Street, Prince George, BC V2L 5B8 T 250-649-7226 | F 250-565-2640 Indigneous.Health@northernhealth.ca www.indigenoushealthnh.ca

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Cover photo: Totem poles in Gitwangak, BC (H.McGregor) Inside photo: "Smithers Country" by Brad Smith licensed under CC BY-NC 2.0: www.flickr.com/57402879@n00/1409979638

(IND 03/20)



# Aboriginal Patient Liaison Smithers and area

Updated March 2020



Northern Health is committed to partnering with First Nations and Aboriginal peoples and to building a health system that honours diversity and provides services in a culturally relevant manner.

### **LISA MCKINNON**

#### **Aboriginal Patient Liaison**

Bulkley Valley District Hospital 3950 8th Avenue Smithers, BC V0J 2N0 Phone: 250-643-7347 Fax: 250-847-6240 Lisa.McKinnon@northernhealth.ca

Hours: Monday, Tuesday, Thursday, Friday 8:00 am to 4:00 pm

## ABORIGINAL PATIENT LIAISONS (APL)

APLs work to ensure Indigenous Peoples and their families have access to high quality, culturally appropriate care. APLs help bridge the gaps between western and traditional medicine for a holistic health approach.

Indigenous Health supports ten APLs, nine of which are NH

employees,and one is contracted by Carrier Sekani Family Services (Prince George).

## **SERVICES PROVIDED**

- Arrange for translation services
- Help patients understand health care processes, procedures and terminology
- Help admission and discharge planning go according to patient needs
- Assist with Advance Health Care
  Planning
- Facilitate communication and cultural understanding between patient and care providers
- Assist patient with end-of-life resources
- Coordinate spiritual / cultural advisors
- Support and comfort family and friends
- Help link patients to First Nations Health Benefits
- Assist with transition to and within long-term care

## LOCAL RESOURCES:

BV District Hospital

250-847-2611 Mental Health and Addictions

250-847-6405

Home and Community Care

250-847-6234

Bulkley Lodge Residential Care 250-847-4443

Smithers Community Services 250-847-9515

Healthy Living Centre 250-877-4424

Positive Living Northwest Society HIV, AIDS & HCV Services 250-877-0042

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Northern Society for Domestic Peace

250-847-9000

Pregnancy Outreach 250-847-9477

**Passage Transition House 24-Hour** Woman's Shelter 250-847-2595 **Goodacre Place** 250-847-4660 Salvation Army 250-847-1501 **High Road Services Society** 250-847-2285 Dze L K'ant Friendship Centre 250-847-5211 Office of the Wet'suwet'en 250-847-3630 Witset Health Centre 250-847-9328 NH Connection Medical Bus 1-888-647-4997 **BC Transit Public Transport** 1-877-842-2131