Introduction

This booklet is for Indigenous people and their families who are accessing Northern Health services. It lists the spaces available in Northern Health buildings and grounds for family and community members to gather. It provides contact information for local Aboriginal Patient Liaisons and a regional Spiritual Health Manager.

Northern Health recognizes the importance for many Indigenous people to gather around a loved one in the hospital or a long-term care home. We provide safe and comfortable spaces to gather within the functional limits of each location. We also try to make spaces available for spiritual and cultural healing practices.

Please speak with an Aboriginal Patient Liaison, nurse or other care provider if you have any questions or would like to request access to a space.

Aboriginal Patient Liaisons

Aboriginal Patient Liaisons (APLs) work to ensure that Indigenous people have access to high quality, culturally appropriate care. They are usually available from 8:30 - 4:30 Monday to Friday. Please note, there are ten APLs across the north, and not all locations have an APL.
Spiritual Health Manager

The Spiritual Health Manager is located in Prince George and can help facilitate local spiritual supports across the north within diverse belief systems.

Available Tuesday and Thursday 10:00 - 4:00, Wednesday 10:00 - 12:00, and by appointment.

24/7 emergency access is available by calling the UHNBC switchboard 250-565-2000 or 1-800-663-7867.

Lauren Aldred
250-565-2525
Lauren.Aldred@northernhealth.ca
Locations in the Northeast

SOUTH PEACE

Chetwynd General Hospital

- A healing garden with seating is located on the southwest side.
- A small family room (capacity 6-8) with a sink, coffee maker and fridge.
- A teleconference room (capacity 20 people).
- A larger room with a bed and deck for families whose loved one is passing.
- The northeast side of the hospital has a wood carving outdoors that can be used as a smudging site.
- An indoor space can be requested for smudging.
- The morgue can be available upon the death of a loved one and it can be used to hold prayers (capacity 6-10). It has a wall compass that identifies the direction for prayer purposes.
- The covered parking area can be used for prayers.
- Families can bring in food.

Aboriginal Patient Liaison

Oshen Walker
250-788-7202
Oshen.Walker@northernhealth.ca
Dawson Creek and District Hospital

- The palliative room is a small private room with a bed that can fit 2-3 visitors. There is a small kitchen down the hall that can be used by family to make coffee, tea or bring in food.
- The family room (capacity 10) contains a small fridge, coffee pot, table, chairs and couches.
- Space can be made available upon request for smudging.

Aboriginal Patient Liaison
Margaret McGillis
250-795-6190
Margaret.McGillis@northernhealth.ca
NORTH PEACE

Fort Nelson Hospital

- The multilevel care unit common area (capacity 35).
- The lounge areas.
- The picnic area outside has a wood burning fire pit/barbecue and picnic tables and is wheelchair accessible.
- A volunteer often comes and cooks bannock for the Elders in multilevel care.

Fort St John Hospital and Peace Villa

- A multi-faith sacred space is a small room on the inpatient unit (capacity 6) that features lazy boy chairs and pictures of northern lights on the walls. This room can be requested and used for smudging.
- A larger room close to the Peace Villa (capacity 15). This room can be requested and used for smudging.
- The morgue (capacity 2-4) has a viewing room that is available for ceremonies such as prayers.

Aboriginal Patient Liaison

Vacant
250-261-7418
Locations in the Northern Interior

BURNS LAKE

Lakes District Hospital and Health Centre

• A multi-faith sacred space is located on Level 2 adjacent to a large lobby area (capacity 20). The sacred space can be used for smudging.

• A healing garden is located on Level 1 outside the main entrance.

• The morgue is designed for family to attend upon the death of a loved one.

• The emergency department has a small family gathering space in the event of a crisis.

• Space can be requested for smudging - speak with the Aboriginal Patient Liaison.

Aboriginal Patient Liaison
Sarah Gruen
250-692-2474
Sarah.Gruen@northernhealth.ca
FORT ST JAMES

Stuart Lake Hospital

• The palliative care room has a large family room attached and is equipped with a small fridge and microwave. This family room accommodates overnight stays for up to 2-3 family members.

• A patient fridge is available for families.

Aboriginal Patient Liaison

Angie Prince
250-567-8930
Angie.Prince@northernhealth.ca
MACKENZIE

Mackenzie and District Hospital and Health Centre

- A palliative room is larger and has a couch to accommodate extra people.
- A group room is available to accommodate larger gatherings and patients can often be moved into this room.
- A grieving package is available with information
**MCBRIEDE**

**McBride and District Hospital**

- An inter-faith sacred space (capacity 8-10) has tables, chairs and a small couch and can be accessed for a variety of spiritual needs including counseling or smudging.

- The palliative care room (capacity 20-30) contains a fridge, TV, sink, and access to a microwave.

- The education room (capacity 30).

- Refreshments provided on request. Families can bring in food.

- A grieving package is available with information on what to expect and prepare for if a loved one is dying.

- Space can be requested for smudging.
PRINCE GEORGE

University Hospital of Northern BC

- A multi-faith chapel used for worship services and individual contemplation and prayer (capacity 18) has an Indigenous carving.
- Meeting rooms (capacity 6-40).
- Consultation rooms (capacity 6-10).
- The waiting area outside the Intensive Care Unit.
- A morgue with a large viewing room attached.

Aboriginal Patient Liaison
Carol Ryan
778-349-1348
250-565-2346
Carol.Ryan@northernhealth.ca

Spiritual Health Manager
Laura Aldred
250-565-2525
Laura.Aldred@northernhealth.ca
BC Cancer Agency Centre for the North

- An inter-faith sacred space (capacity approximately 15).
- An outdoor cultural-smudging pavilion.
- A healing garden and rooftop garden.

Indigenous Cancer Care Counsellor

Laura Nordin, BA, MSW, RSW
250-645-7330 ext. 687482
Toll-free: 1-855-775-7300
Laura.Nordin@bccancer.bc.ca

Available part-time at this facility to assist patients and families from Indigenous communities with emotional and practical concerns.
QUESNEL

GR Baker Memorial Hospital

• A multi-faith sacred space is available 24/7 on floor 2R for patients and families (seating for 10, more available if needed). This room overlooks the river and features local artwork. It has comfortable seating, as well as a dining table and chairs.

• A coffee pot, kettle, microwave and fridge are available for use. Families are welcome to bring in food and refreshments while using the space.

• Space can be requested for smudging.

Aboriginal Patient Liaison

Lyndsey Rhea
250-985-5812
Lyndsey.Rhea@northernhealth.ca

VANDERHOOF

St. John Hospital

• The palliative care room (capacity 5).
• The solarium (capacity 30).
• The hospital board room (capacity 20).
• The quiet room beside the Emergency Department (capacity 5).
• A patient kitchen area can be used by friends and family. On request, the kitchen will provide coffee and tea.
Locations in the Northwest

TERRACE

**Mills Memorial Hospital**

Requests can be made at reception or from a nurse for availability and access to:

- The education room (capacity 40).
- Waiting room (capacity 10).
- Main lobby (capacity 30).
- Families can bring in food and refreshments.

Aboriginal Patient Liaison for Terrace and telephone support for Kitimat

Lloyd McDames  
250-638-4085  
Lloyd.McDames@northernhealth.ca

Aboriginal Patient Liaison for Terrace and telephone support for Kitimat

Tanya Gregoire  
250-638-4085  
Tanya.Gregoire@northernhealth.ca
Kitimat General Hospital

• Requests can be made with a nurse at the Main Reception desk for availability and access to space.

• Recognizing that a private space is not always available, staff will do their best to accommodate families needs as best they can.

• The most common space is a large meeting room (capacity 133) equipped with tables and chairs and has a small kitchen that includes dishes/cutlery, fridge and stove.
  
  • Families are permitted to bring in food and refreshments.
  
  • This space showcases the Haisla crests on beautifully hand-made, black and red button blankets.

• Alternatively, families can gather in the main lobby of the hospital, recognizing that it’s not a private space.
HAIDA GWAII - SANDSPIT, SKIDEGATE, AND QUEEN CHARLOTTE

Haida Qwaii Hospital and Health Centre - Xaayda Gwaay Ngaaysdill Naay

- A large family room available with an attached sun deck and the room is equipped with couches, sleeping chairs, TV, Wifi, fridge, dishes/cutlery, dishwasher, coffee pot, kettle, and microwave. This family room accommodates overnight stays for up to 2-3 family members.

HAIDA GWAII - PORT CLEMENTS, OLD MASSETT, MASSETT

Northern Haida Gwaii Hospital and Health Centre

- The main foyer (capacity 20-30).
- The staff lounge is utilized by families to provide a private gathering space. It has a water/ice machine and access to a refrigerator.
- A coffee cart is provided as needed.
- Thus space can be requested for family initiated cultural or spiritual activities.
- The morgue is available for ceremonies (capacity 5-7) such as washing and prayers. Washing supplies are provided upon request. Gathering outside the morgue for prayers is an option.
PRINCE RUPERT

Prince Rupert Regional Hospital

On request the Aboriginal Patient Liaison can arrange access to:

- The ambulatory day care room (capacity 40-60) for tribal business, spiritual purposes, large families to gather, and nurturing family meals.
- The cafeteria.
- Upon request a microwave, tables and chairs are provided. Garbage bags are provided for family’s own clean-up.

Aboriginal Patient Liaison

Tracy Downey
250-622-6520
Tracy.Downey@northernhealth.ca
HAZELTON

Wrinch Memorial Hospital

Upon request the Aboriginal Patient Liaison can arrange for families to gather in:

• The sacred space (capacity 25-30).
• The family room (capacity 25-30).
• Space can be requested for smudging Monday-Friday 8:30-4:30.

Aboriginal Patient Liaison

Angie Combs
250-842-4407
Angie.Combs@northernhealth.ca
SMITHERS

Bulkley Valley District Hospital

- The cafeteria (capacity 40-50) and courtyard (capacity 50-100) are available at any time.
- Families can bring in food and refreshments.
- The courtyard can be used for smudging. Unfortunately, indoor space cannot be used for smudging due to a highly sensitive smoke detection system.

Requests can be made with the Aboriginal Patient Liaison or a nurse for access to:

- Single rooms in the inpatient area (capacity 15-20).
- The multipurpose quiet room beside the ER (capacity 4-6).

Aboriginal Patient Liaison
Lisa McKinnon
250-643-7347
Lisa.McKinnon@northernhealth.ca